



A New Synthesis of Public Administration

# **Public Service Re-Form: Towards a *New Balance***

**October 2013**

**A Presentation by: The Honorable Jocelyne Bourgon P.C, O.C**

Published by Public Governance International (PGI)

All rights reserved. No parts of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without the prior permission of the author.

For more information, please visit [www.nsworld.org](http://www.nsworld.org).

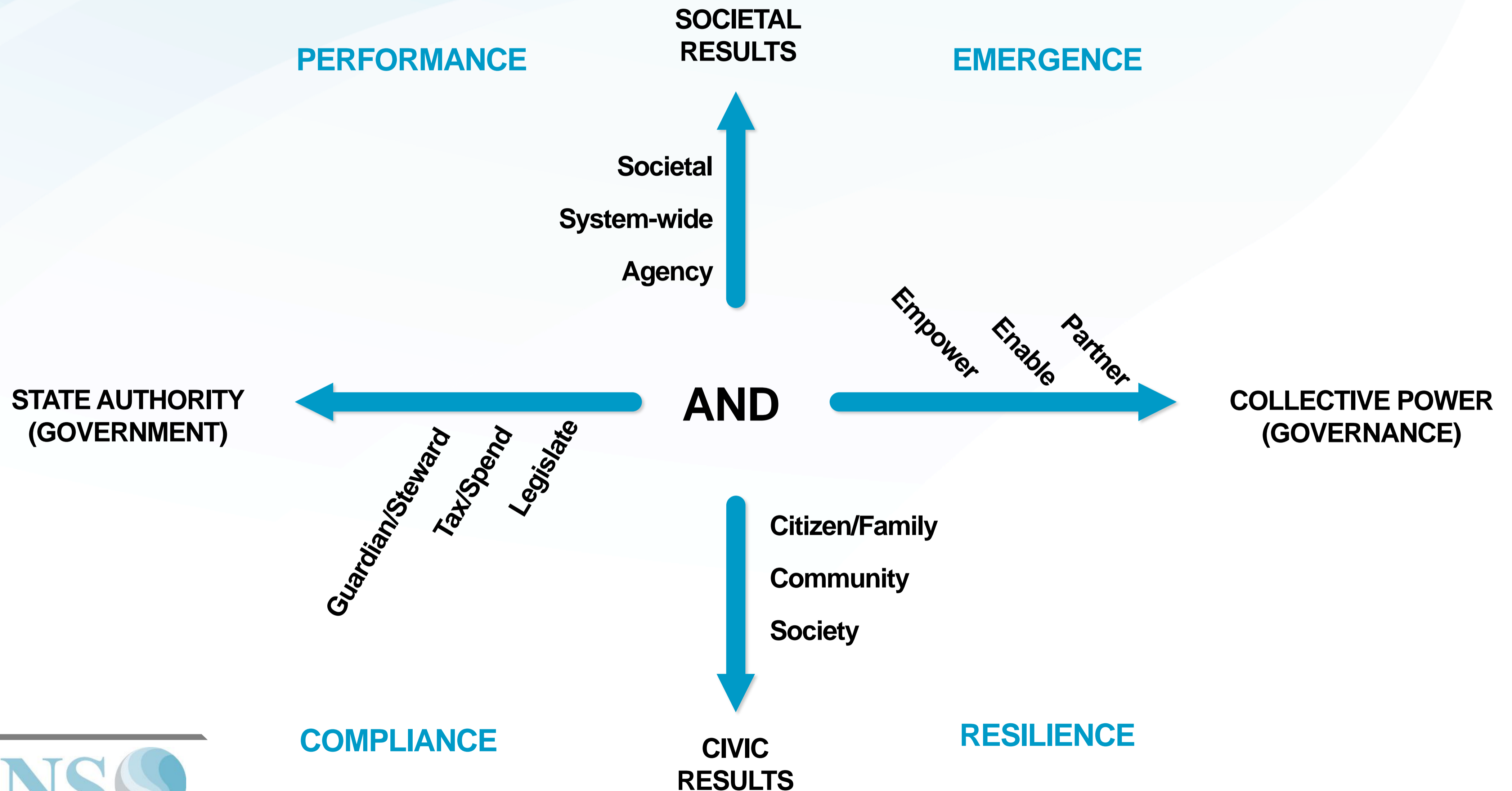
# ***A NEW* Synthesis of Public Administration**

## **Serving in the 21<sup>st</sup> Century**

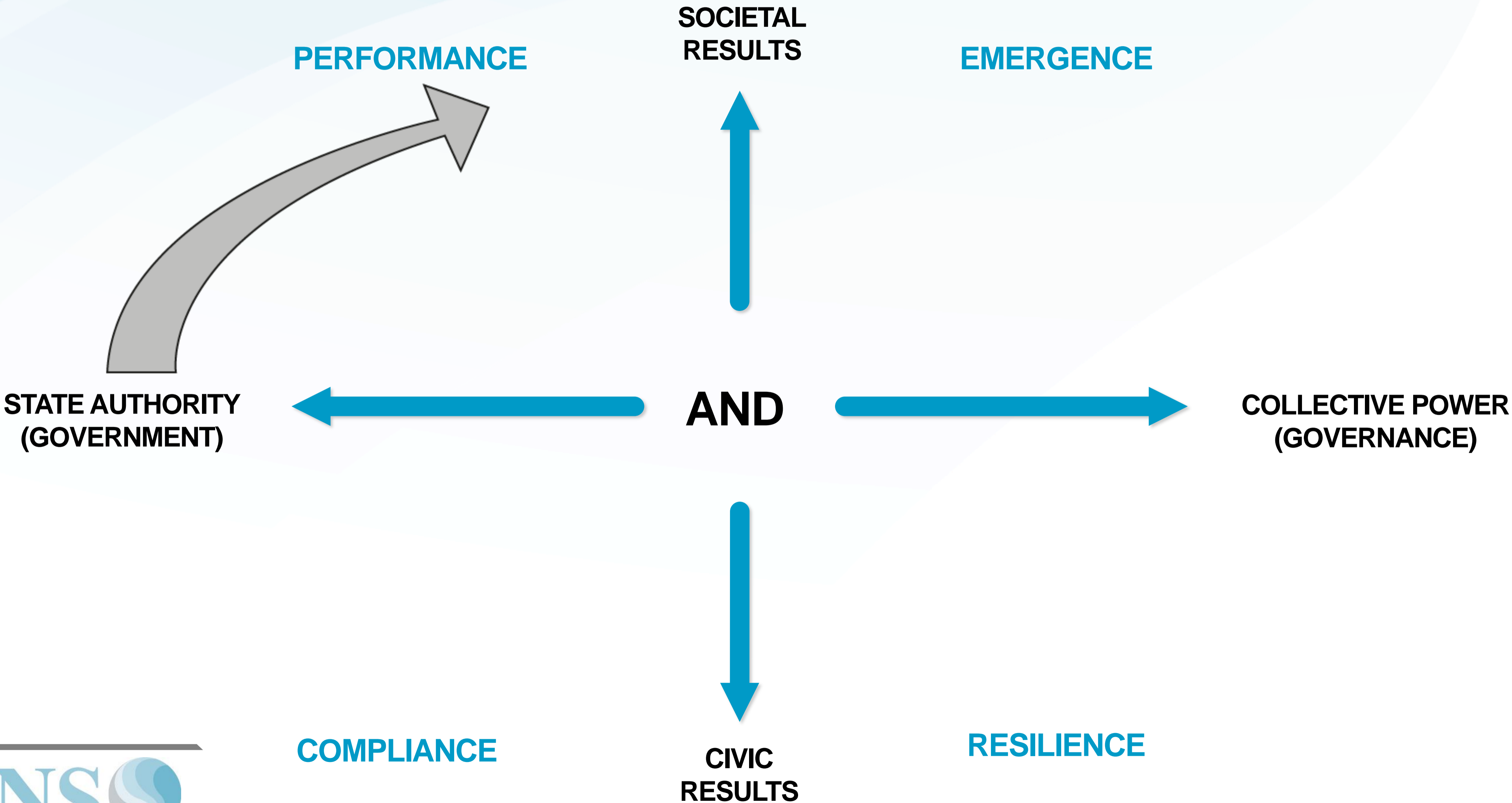


**... Public Reforms to serve a public purpose.**

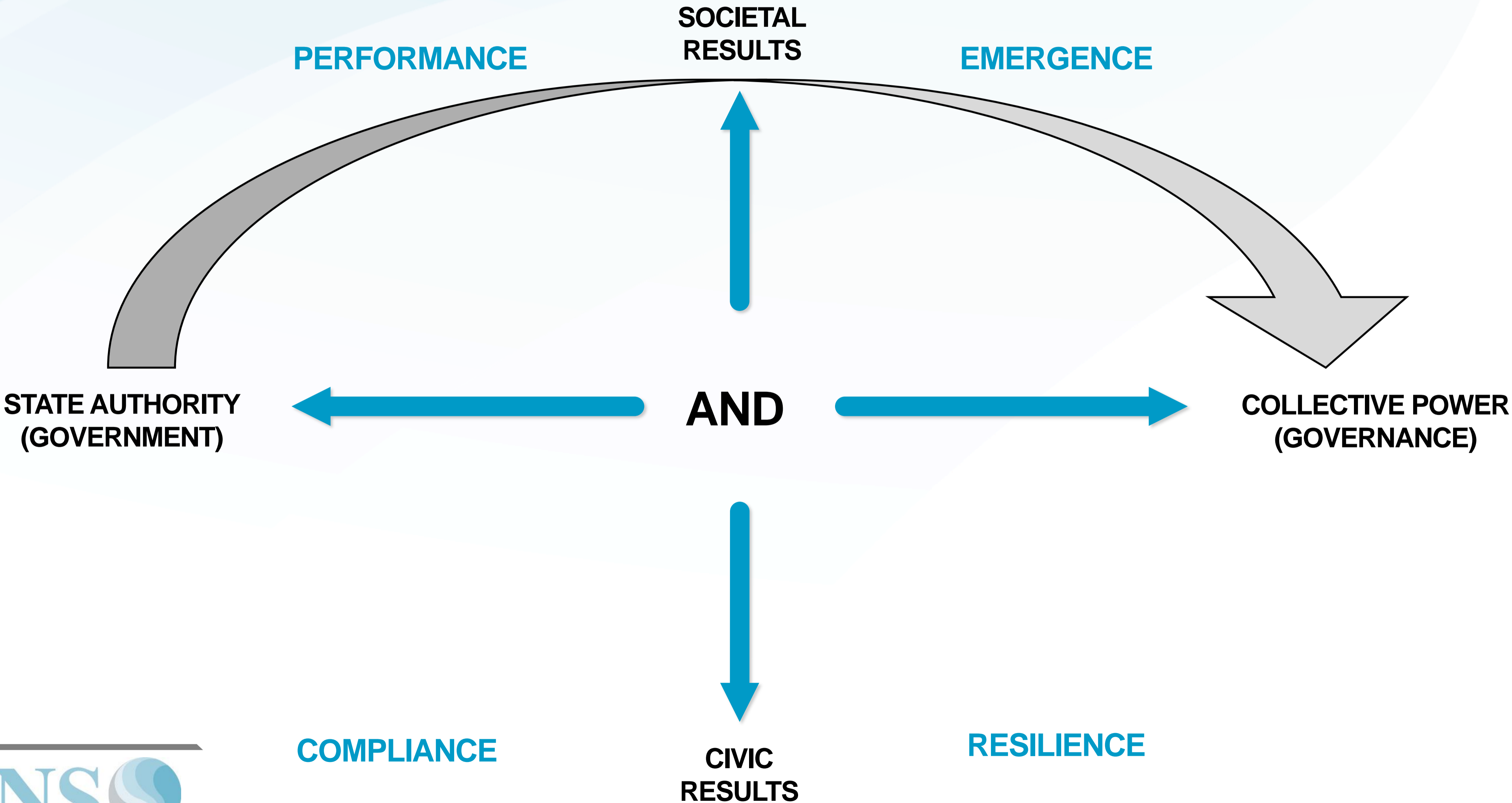
# The New Synthesis Framework (NS)



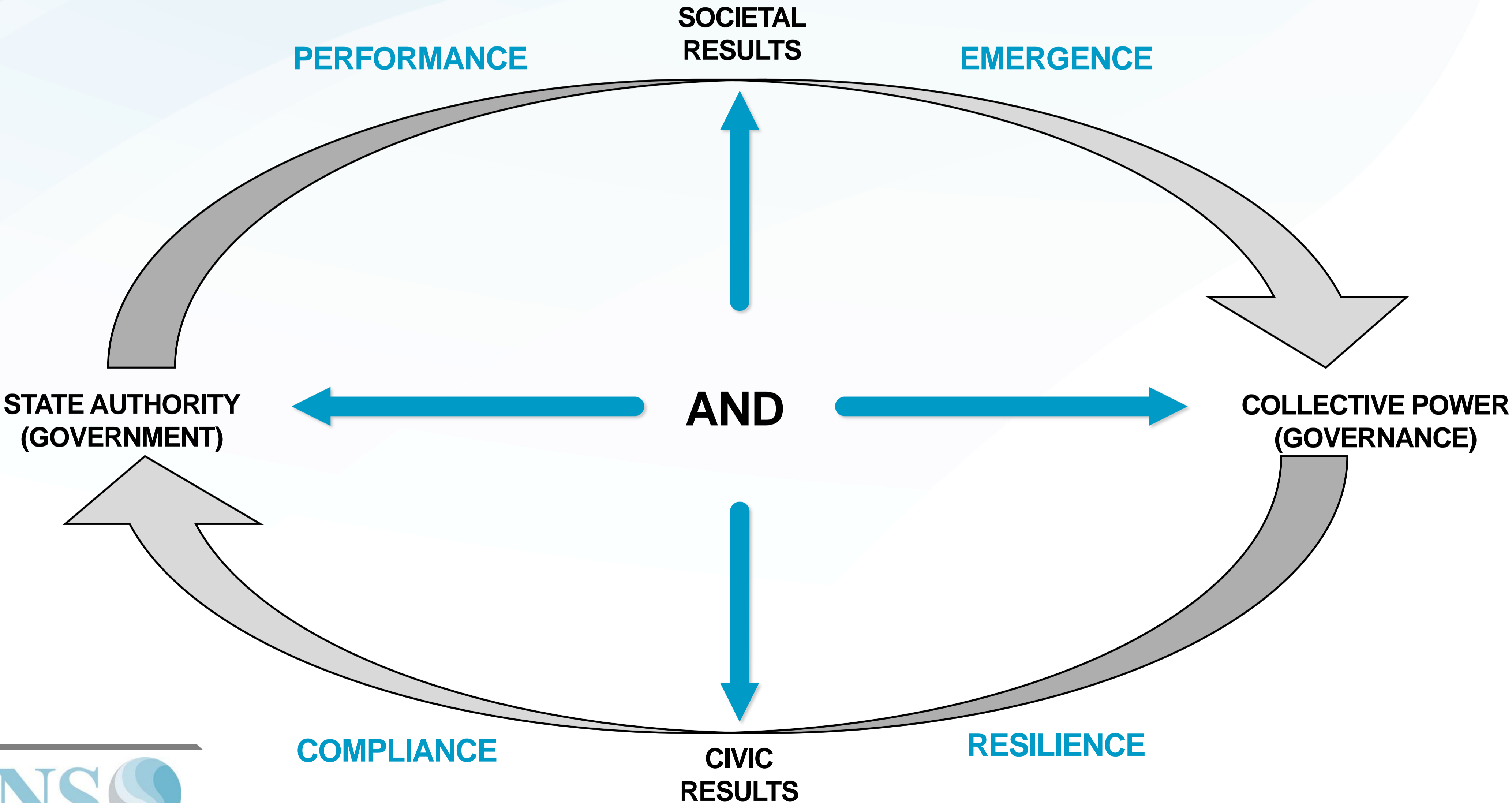
# Positioning: The Power of a Broader Mental Map



# Leveraging: The Power of Others



# Engaging: The Power of People as Value Creators



# Creating A New Synthesis

---

**Positioning:**      **The Power of a Broader Mental Map**

**Leveraging:**      **The Collective Power**

**Engaging:**      **The Power of Users As Value Creators**

**Synthesising:**      **The Power of a Compelling Narrative**

# The **NS** Journey Continues ...

## **Sharing the Knowledge**

- **Master Class for Master Practitioners**
- **Manager Workshop**
- **Executive Workshop**
- **Self Help Handbook for Practitioners**

## **Acquiring New Knowledge**

- **Center of Government**
- **Working Across Boundaries**
- **Self-Organisation**
- **Innovation & Co-Production**

# **... And the Journey Continues**

