

Public Service Re-Form: Towards a New Balance October 2013

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A NEW Synthesis of Public Administration

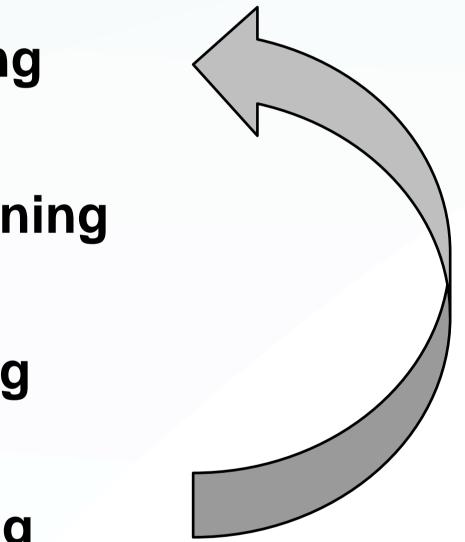
Serving in the 21st Century

Re-Thinking Re-Positioning Re-Framing

Re-Forming

... Public Reforms to serve a public purpose.





The New Synthesis Framework (NS)

PERFORMANCE

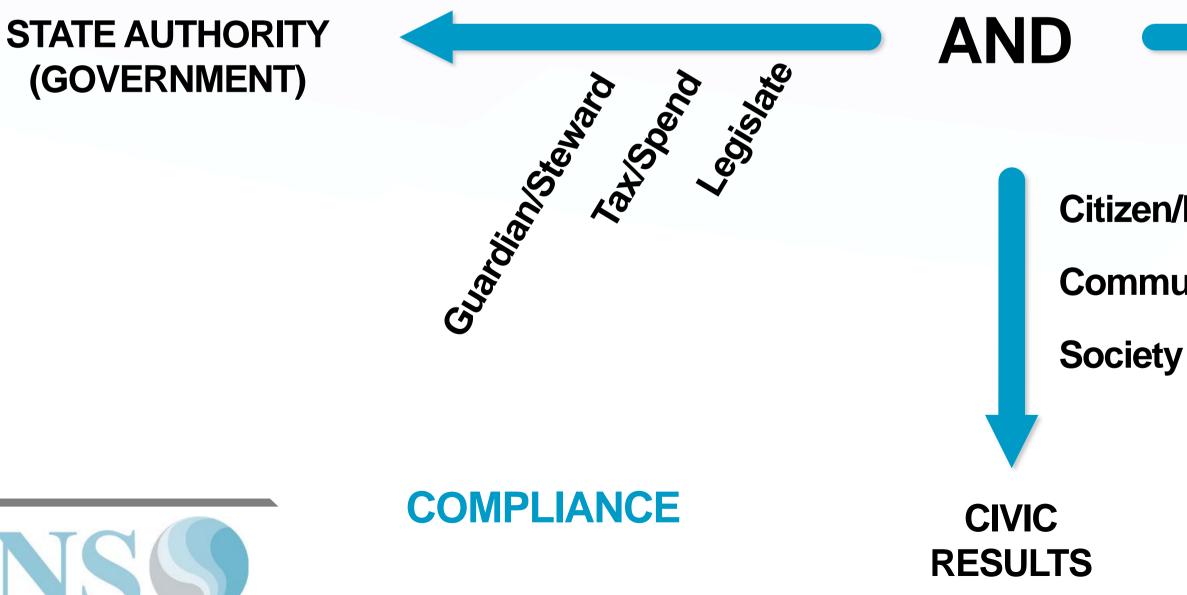
Societal

SOCIETAL

RESULTS

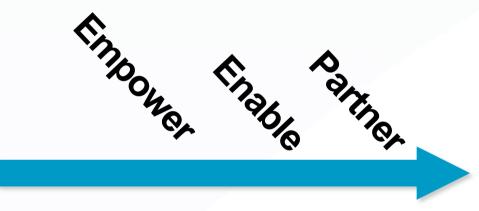
System-wide

Agency





EMERGENCE



COLLECTIVE POWER (GOVERNANCE)

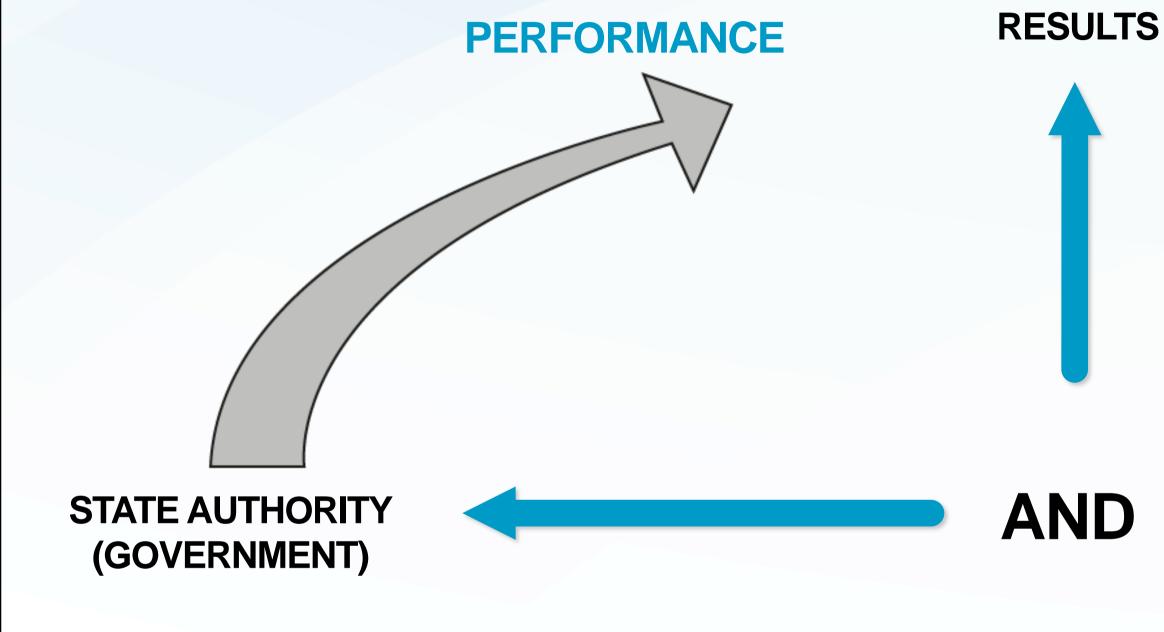
Citizen/Family

Community

RESILIENCE

Positioning: The Power of a Broader Mental Map

SOCIETAL









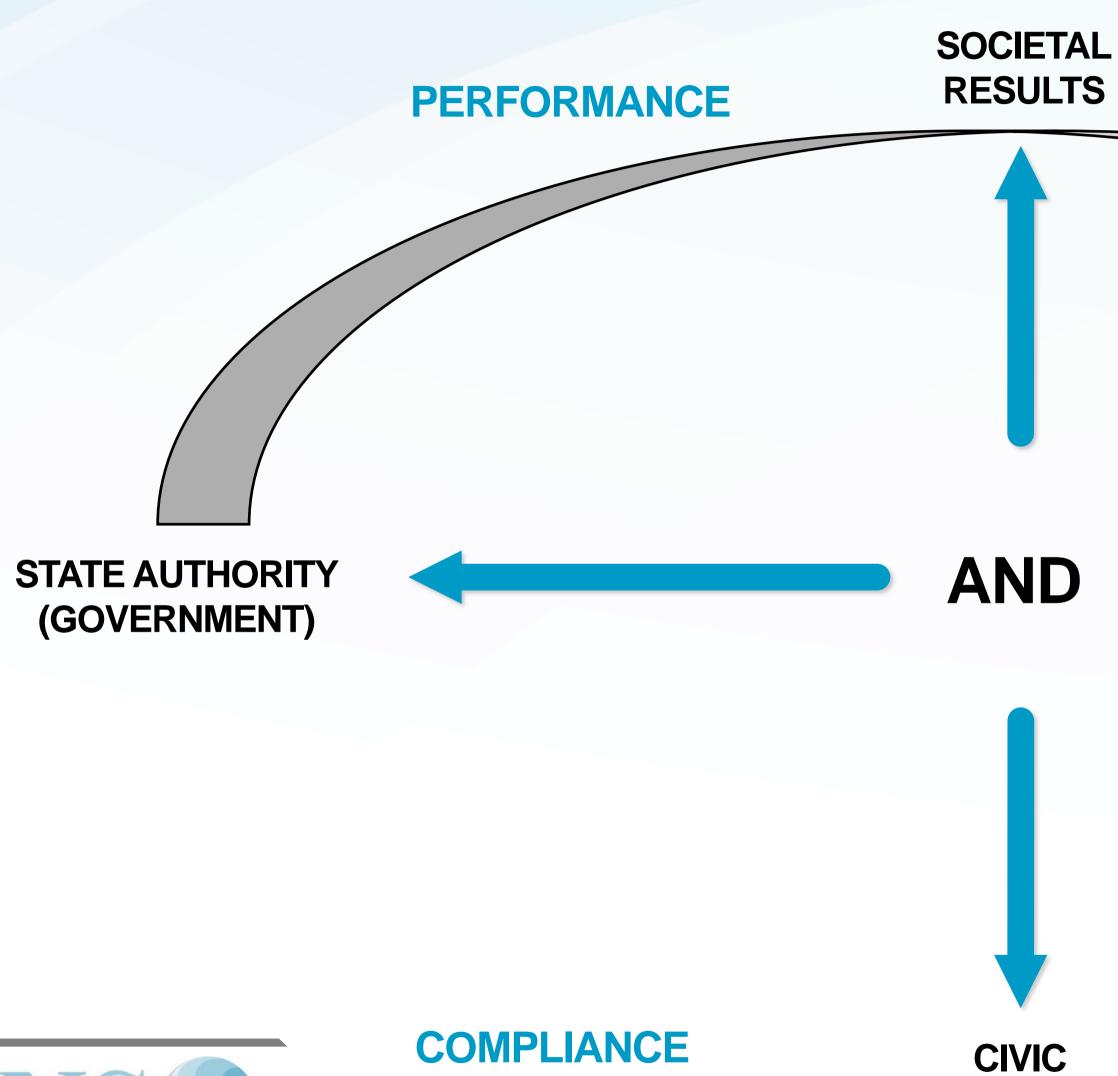
EMERGENCE



COLLECTIVE POWER (GOVERNANCE)



Leveraging: The Power of Others







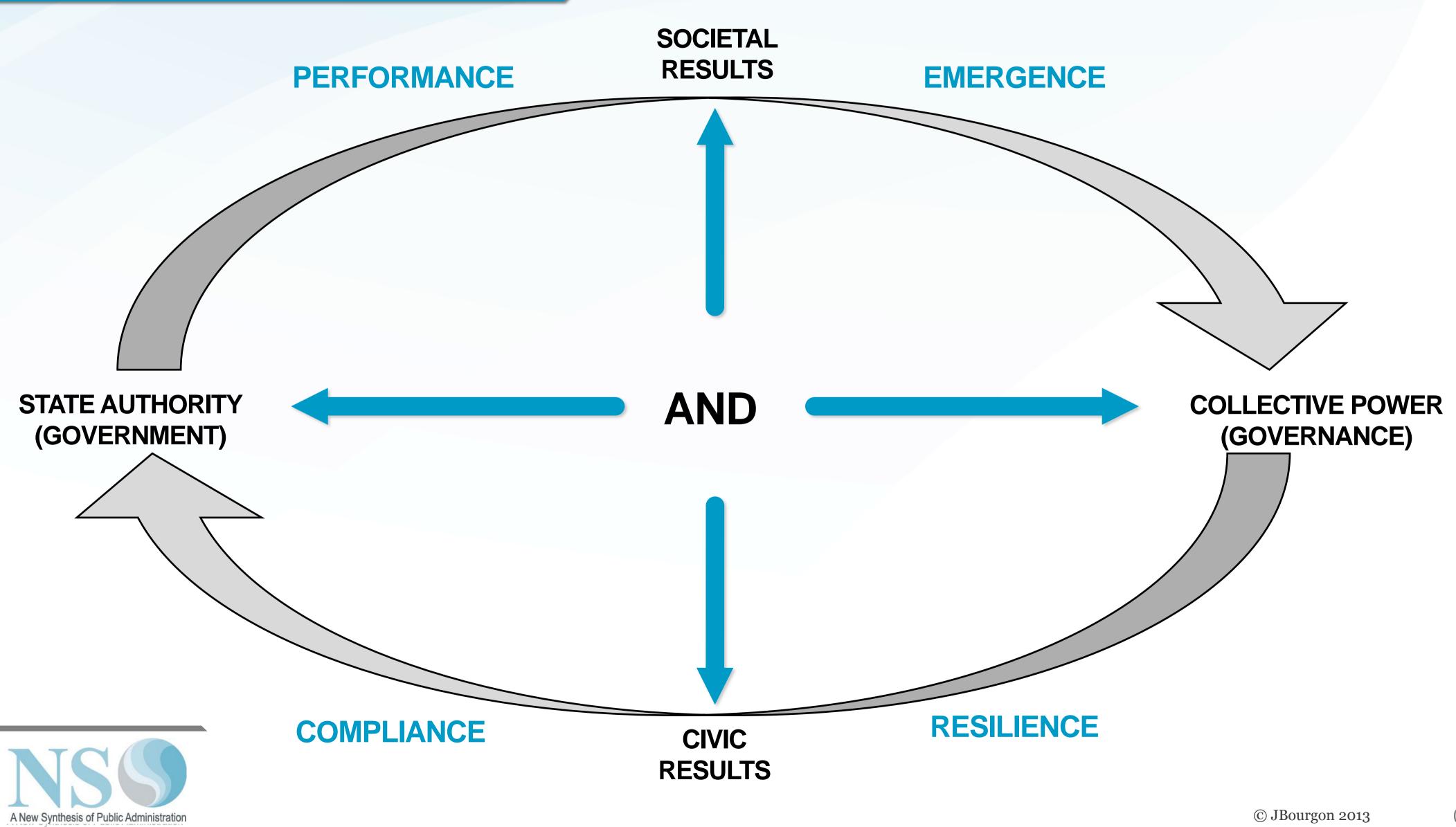
EMERGENCE

COLLECTIVE POWER (GOVERNANCE)



RESULTS

Engaging: The Power of People as Value Creators



Creating A New Synthesis

Positioning:

Leveraging: The Collective Power

Engaging:

Synthesising: The Power of a Compelling Narrative



The Power of a Broader Mental Map

The Power of Users As Value Creators

The NS Journey Continues ...

Sharing the Knowledge

- **Master Class for Master Practitioners** lacksquare
- Manager Workshop \bullet
- **Executive Workshop** ullet
- **Self Help Handbook for Practitioners** ullet

Acquiring New Knowledge

- **Center of Government** lacksquare
- **Working Across Boundaries** lacksquare
- Self-Organisation
- **Innovation & Co-Production** lacksquare









... And the Journey Continues

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